



J BRAND

"My Customer, My Responsibility"

CASE STUDY:



CONNECTED ID

"We chose J Brand as our installation delivery partner on this large opportunity due to past experience of working together, and it was definitely the right decision. The project had many challenges, but at each hurdle J Brand met and exceeded expectations, whilst maintaining customer satisfaction in the process. The onsite team were a pleasure to work with and always went the extra mile to deliver a keen and professional service. We look forward to working on many more projects with J Brand in the future."

STEPHEN ROWBOTTOM (CONNECTED ID) - HEAD OF SOLUTIONS ARCHITECTURE

CUSTOMER

Global Communication
Logistics Company
(working for Connected ID)

LOCATION

Crewe

REQUIREMENT

Office and warehouse cabling
fit out

EQUIPMENT

Excel Cat 6, Cat 6A, OM4
and OS2 Fibre, Cabinets.
USystems UCoustic sound
proof cabinets.



ABOUT THE END-USER

A global leader in communication logistics, with over 4000 employees and a £10 billion + revenue. Based in the USA and headquartered in Miami, they specialise in all parts of a device's life-cycle, from supply and distribution, to insurance and trade-in.



CASE STUDY

Moving their UK operation into a new state-of-the-art warehouse and office space was an enormous task, so when that decision was taken they engaged with Connected ID to complete the project. With the need for IT infrastructure support, J Brand's services were required to install the necessary equipment, which were as follows:

All sites were completed within the tight timetable of 13 weeks, with between 4 and 6 engineers working

onsite in varying shift patterns, including weekends, to ensure the job was finished on schedule. The challenging nature of the site meant a variety of access equipment was used, including scissor lifters and cherry pickers.



As expected, with a project of this size and complexity, problems were encountered. Additional works and scope changes were required as the install progressed, but the team on the ground rose to the challenge and delivered the project to the agreed timescale and with extremely positive feedback from the client.



If you would like to arrange a session to discuss further or simply have a concern, query, or requirement, please Contact us:

enquiries@jbrand.co.uk
www.jbrand.co.uk

