



## **Maintenance & Support**

J Brand will support any existing network, but if we have installed it, then who better to support it! We have a dedicated support team and, will tailor the support to meet your requirements, whether it be a fixed SLA or reactive agreement.

Our spread of multiskilled engineers are perfectly suited to support your networks.

## MY SERVICE

- · 24 x 7 x 365
- · Comms Rooms
- · Active hardware
- · CCTV Systems
- · Copper and Fibre cabling
- · Desktop
- Digital Signage & Video Walls
- · Door Access
- · Electrical Installs & UPS Systems
- · Emergency lighting systems
- EPOS systems
- Fire alarm systems
- HHTs
- Kiosks & SCO's
- People Traffic Counters (PTCs)
- RFID
- Stock checkers
- Tablets
- · Telephone systems
- · Wireless LANs

## **MY DELIVERY**

- Privately owned, with Shareholders and Directors in place for over 40 years
- Single point of contact dedicated to the 'My Customer, My Responsibility' Ethos
- Tailor works to meet customers' requirements
- · Extensive experience of setting out a scope of works, and planning projects
- True UK Nationwide Coverage & Capability, with European experience
- 120 directly employed staff & operatives with the right to work in the UK & DBS checked
- $\bullet \ \ \text{Minimum training for operatives} \ \text{ECS (CSCS) card, IPAF, Working at Height \& Asbestos Awareness}$
- All employees have company mobile phones, tablet or lap-tops and access to portal for project files
- All employees have access to a real-time Health & Safety Portal and electronic sign off system
- $\bullet$  Over 60 vans, none more than 30 months old, all fitted with satellite tracking
- HQ in W1 London with a bespoke 26,000 Sq. Ft. Facility in Cheshire
- · Industry Knowledge, Experience, Accreditations and association membership
- · Commitment to embrace new training required for specialist / bespoke projects
- Continual Investment in improvements, without effecting available funds or accounts
- Multiskilled workforce, on a continual learning & development plan
- Longevity, stability, consistency and experience trading since 1933
- · We build and maintain relationships with partners and customers
- · We operate reward schemes for employees
- · Complimentary services
- Constant and proven ability to embrace Technology and comply with the associated Standards

## "My Customer, My Responsibility"

If you would like to arrange a session to discuss further or simply have a query or requirement, please contact Guy Jones or Dan Little on: **020 7636 8214 or gjones@jbrand.co.uk / dlittle@jbrand.co.uk** 

