



"My Customer, My Responsibility"

CASE STUDY:



"Working with J Brand and Canopus as partners to control data and asset disposal helps to make this high risk area painless and deliver our goals."

**PAUL KNOWLES, SITE SERVICES MANAGER,
KINGFISHER IT SERVICES**

CUSTOMER

Kingfisher IT Services

LOCATION

UK & Eire

REQUIREMENT

Secure recycling of wireless infrastructure from B&Q stores across the UK & Eire, working in partnership with J Brand.



The largest home improvement and garden centre retailer in the UK, B&Q, recently engaged with BT iNet (working in partnership with J Brand) through their IT division (Kingfisher IT Services) to upgrade the wireless and wired LAN infrastructure within the store environment. This has provided a vastly improved IT service for the in store systems such as VOIP and stock control.



A consequence of the upgrade was a large volume of redundant wireless controllers and access points. The management and control of data and asset disposal are a serious concern to any business. Kingfisher IT Services see this high risk and relatively low spend area as a very important part of the IT lifecycle and environmental agenda as such Canopus Solutions were engaged by J Brand to complete the secure disposal of the redundant equipment on behalf of Kingfisher IT Services.



Equipment was returned to Canopus via the J Brand engineers carrying

out the store upgrades. Canopus completed an equipment audit to ensure the kit returned matched to the expected store returns as defined by the pre and post upgrade surveys from J Brand.



All returned redundant equipment was given a unique barcode and logged on to Canopus's stock system identifying the store it had been returned from and allowing us to track its progress through the system. All equipment was tested, any identifying marks removed, and system configurations deleted, effectively resetting the units to factory default.



Working within our zero land fill policy all items were graded and recycled with re-use as the top priority for the equipment.

If you would like to arrange a session to discuss further or simply have a concern, query, or requirement, please Contact us: **01928 593 884**
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www.jbrand.co.uk