

"Branded!" The J Brand Technology Update

J Brand Support; A Solution to fit even the Tightest Budgets!

Many Companies now talk about "five 9's reliability" and to achieve 99.999% uptime means the network should be down for less than 6 minutes a year!

With the network now undoubtedly being one of the key parts of a business, a maintenance contract is becoming a must have insurance policy to ensure that any network problem is resolved quickly and within key parameters.

J Brand has a 24 x 7 x 365 maintenance offering that covers all aspects of the network including hardware, copper and fibre cabling, CCTV, electrics, WLANs, telephone system, PTCs and EPOS systems.

J Brand has invested extensively in the Support Team and offers 24 x 7 x 365 cover on all aspects of a data and electrical infrastructure to ensure maximum up-time. Support contracts are in place for a wide range of products including:

- Active hardware
- Copper and fibre cabling
- CCTV
- Electrical installations
- Fire alarm systems
- Emergency lighting systems
- Wireless LANs
- Telephone systems
- People Traffic Counters (PTCs)
- EPOS systems
- RFID
- Stock checkers

J Brand understands that support requirements differ from client to client. Maintenance contracts and Service Level Agreements (SLAs) are therefore tailored to the specific requirements of individual organisations. In order to ensure SLAs are met, J Brand can hold and manage on-site spares as required by the terms of any such contract.

Over £50,000 was invested in Touchpaper to ensure full tracking and reporting of all fault calls is achieved.

Network Infrastructure

J Brand Network Infrastructure support offering covers all the leading manufacturers and guarantees that an engineer will be on site on the next working day to carry out the configuration and installation of the replacement hardware for as little as £20.00 per device.



However, where we stand out from many hardware support vendors is for just £3.95 per cable we also offer a guaranteed next day fix for network cabling. So for less than £24.00 you have the piece of mind of end to end network cover.

It really is that simple, examples of pricing are as follows:

- Ethernet Switch: £20.00 per device
- Access Point: £20.00 per device
- Wireless Controller: £20.00 per device
- Cat 5/6 cable: £3.95 per cable per annum
- Fibre cable: £3.95 per core per annum

Robotix CCTV

With more and more companies opting for IP based CCTV and the powerful network storage devices associated with it. J Brand have put together a highly competitive support package to make this technology even more attractive.

From as little as £19.00 per camera and £39.00 per NAS device J Brand cover the repair or replacement of the installed equipment on a next working day basis.

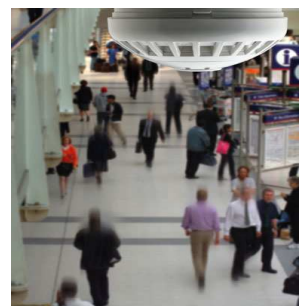
How long could you be without a CCTV camera or worse the ability to record and store the captured images?



People Traffic Counters

With footfall and conversion rates being hot topics for many businesses during these difficult trading times you want to be sure your devices are working at 100% efficiency.

J Brand are an Irisys approved service partner and as such can offer next working day on site repair or replacement from just £35.00 per device



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